



ELECTRIC WATER SEWER STORMWATER

3 Industrial Loop Drive | PO Box 1589 | Hannibal, MO 63401 | (573)-221-8050

www.HANNIBALBPW.org



POLICY:

Metering

DEPARTMENT:

Board

APPROVED:

REVIEWED / REVISED:

05/05/10

It is the policy of the HBPW to treat all customers equally by providing accurate and appropriate metering for commodities sold.

Errors in meter reading or bill presentation shall be corrected upon discovery, and the HBPW will as necessary exercise its rights under the laws of the State of Missouri to collect for under-billed consumption dating from no earlier than January 2010 meter reading date and to refund over-billed consumption to the full limits of the laws of the State of Missouri.

Originated / Revised History

Originated – 05/05/10